

TERMS AND CONDITIONS OF BOOKING

General Information

Please ensure that you print read and understand the following terms and conditions pertinent to your accommodation rental. If you have any queries, please do not hesitate to contact us.

Whilst we reserve the right to increase or decrease accommodation prices at any time, we will confirm to you the current price at the time of booking. As soon as you have confirmed your booking and paid your deposit or full payment, the cost of the rental is guaranteed against any further increase, this guarantee is offered subject to our conditions of payment being adhered to any providing you do not make any further amendments to your holiday arrangements.

Your holiday home rental includes: Accommodation as booked, including services e.g. gas, water and electricity (excludes pool heating)

PLEASE NOTE FOR OTHER GUESTS COMFORT THIS VILLA IS NON-SMOKING AND WE DO NOT ALLOW PETS.

- *Telephone (44) 1268 540881 or mobile 07768 978150 to find out if your chosen dates are available and make a provisional telephone booking. Please note that the villa is non smoking and that animals and pets are not allowed.*
- *Complete sign and return the Booking Form with deposit cheque so that it arrives within 5 days of the telephone booking. A provisional booking will not constitute a firm reservation until I have received the completed booking form and deposit and confirmed the booking to you in writing.*
- *The person who signs the booking form certifies that he or she is authorized to agree the conditions on behalf of all the persons included on the booking form, the signatory must be a member of the party occupying the property and must be 21 years of age or over.*
- *A deposit of 25% is payable at the time of booking and the balance is payable 3 months prior to arrival date at the villa. You will receive a receipt of the deposit and an invoice for the balance due. Failure to make payment could result in loss of booking and deposit.*
- *A security deposit of £200/ \$300 will be required and this may be applied against the cost of any repair to the premises or its contents, which may be required as a result of your occupancy. In the absence of any claim the security deposit will be refunded within 28 days of your departure.*
- *Should cancellation of a booking become necessary written notification should be given as soon as possible. Cancellations made more than 3 months in advance of the starting date will incur only loss of deposit. Cancellations made between 90 and 60 days in advance of the starting date will be refunded at 50% of the rental cost. Cancellations made within 60 days of the starting date will incur a charge of 100% of the rental amount. If after your booking has been accepted, you wish to alter your arrangements, we will do all we can to help but an administration fee of £50.00 may be charged.*
- *You are strongly advised to cover the risks associated with, cancellation, health and accident during your holiday by taking out comprehensive insurance cover.*
- *Cheques should be made payable to: Eileen Lane*
- *Please return the Booking Form to*

*Eileen Lane
4 Nore View,
Langdon Hills, Essex SS16 6PH
Telephone (44) (1)1268 540881 mobile 07768 978150*

- ***FORCE MAJEURE: The owners of the property will not be liable for loss or damage arising in connection with any matter outside of our reasonable control, including, Acts of God, Strikes, Fire, Riots, Political Unrest, Hostilities, War, Industrial Disputes, failure of public supplies such as electricity or water and failure of mechanical equipment such as Air Conditioning although we would make every reasonable effort to remedy such failure. The owners and their Agents do not accept liability for any death, injuries, illness or loss howsoever caused to you or any visitor to the property as a result of the use of the house or pool.***
- ***Sub-Letting: The accommodation is reserved exclusively for the people named on the booking form, no other persons whatsoever are permitted to stay there, unless this has been agreed with the owners in writing beforehand.***
- **Guests are specifically requested not to allow unsupervised children in or around the pool.**